



## **AVECO LIMITED WARRANTY** **NEIGHBORHOOD ELECTRIC VEHICLE**

### 1. WARRANTY COVERAGE PERIOD

American Electric Vehicle Company, LLC (AEVCO) warrants from the Date of Delivery to the first consumer, as set forth herein, - that each AEVCO Neighborhood Electric Vehicle (NEV) sold as "NEW" and "UNUSED" and pre-delivered by an authorized AEVCO dealer, will be free from any defect in material and/or workmanship for a period of:

ONE (1) YEAR WARRANTY or  
NINETY (90) DAYS, for rental or commercial - use owners

### 2. WHAT IS COVERED

AEVCO will repair or replace, as its option, all genuine AEVCO parts found faulty in material and/or workmanship, under normal use, maintenance and service, with genuine AEVCO parts without charge for parts and labor, at any authorized AEVCO dealer during the warranty coverage period, under the terms and conditions set forth herein.

### 3. WHAT IS NOT COVERED

- \* Normal wear and tear items such as the charger plug and cord, seats, windshield wiper blades, trim pieces, fuses, decals (except safety decals), brake shoes, brushes, bushings, light bulbs, mats and pads, cosmetic deterioration, and items which deteriorate or fail due to exposure;
- \* Damage caused by failure to provide proper service, maintenance and/or storage, as described in the *AEVCO Owner's Manual*.
- \* Damages resulting from improper repairs, modifications or use of non-approved parts or repairs done by a non-authorized AEVCO dealer;
- \* Damage resulting from continued use of the vehicle after a defect is or should have been discovered.
- \* Damage resulting from accident, fire, explosion, theft, vandalism, riot or any act of God.
- \* Damages to batteries resulting from freezing condition, from not being plugged in for recharge, from being left for a period of time greater than 20 days without being put under charge.



- \* Misusing the AEVCO vehicle, such as, but not inclusively, driving over curbs, overloading or racing.
- \* Tampering with the AEVCO vehicle in any way.
- \* Altering or modifying the AEVCO vehicle, including the body, chassis, mechanical or electrical systems.
- \* Using contaminated or improper fluids.
- \* Installing non - AEVCO parts after the vehicle leaves the AEVCO factory or control.
- \* Transportation expenses for warranty services.
- \* Customer applied chemicals or accidental spills.
- \* Damages caused by environmental factors such as airborne fallout, chemicals, tree sap, salt, ocean spray, acid rain, and road hazards. Nor does your warranty cover damage caused by hailstorms, windstorms, tornadoes, sandstorms, lightning, floods, nuclear attack, riot, civil insurrection, hurricanes, earthquakes or other types of damage not related to defects in AEVCO parts or workmanship. Your warranties do not cover conditions resulting from anything impacting the vehicle. This includes cracks and chips in glass, scratches and chips in painted surfaces, or damage from collision or any damages covered by insurance.
- \* Driving through water deep enough to cause electrical system damage, or other immersion in water.
- \* Windshields installed by Auto Body Repairmen or auto glass installers other than AEVCO.
- \* This warranty does not cover tires that have failed as a result from normal wear, road hazards such as: (cuts, bruises, impacts, punctures, etc.); overloading, excessive speed, spinning on slippery surfaces, improper inflation, tire chains, wheel misalignment; improper application, damage caused by abuse, collision, accident, fire or vandalism. Any damage caused by a puncture or tire repair also is not covered.
- \* Parts and labor needed to maintain the AEVCO vehicle, and the replacement of parts due to normal wear and tear; and/or
- \* Surface rust and deterioration of paint, trim, upholstery, and other appearance items that result from use and/or exposure to the elements.



#### 4. VOIDING WARRANTY

THIS AND ANY OTHER WARRANTY SHALL BE VOID IF THE VEHICLE IS ABUSED OR USED IN AN UNINTENDED MANNER OR SHOWS INDICATIONS THAT IT HAS BEEN ALTERED IN ANYWAY, INCLUDING, BUT NOT LIMITED TO, USE OF NON-GENUINE AEVCO PARTS, MODIFICATION OF THE SPEED GOVERNOR, BRAKING SYSTEM, STEERING, TRANSAXLE, OR OTHER OPERATING SYSTEMS OF THE VEHICLE TO CAUSE IT TO PERFORM OUTSIDE AEVCO SPECIFICATIONS. THE WARRANTY IS LIKEWISE VOID IF THE VEHICLE SHOWS INDICATIONS THAT REASONABLE OR NECESSARY MAINTENANCE AS OUTLINED IN THE OPERATION AND MAINTENANCE SECTION OF THE OWNER'S MANUAL WAS NOT PERFORMED AT THE TIME(S) AND IN THE MANNER SPECIFIED IN SUCH MANUALS.

NOTE: USING THE AEVCO VEHICLE TO TOW OTHER VEHICLES, TRAILERS ETC., AUTOMATICALLY VOIDS WARRANTY IN IT'S ENTIRETY.

#### 5. HOW TO MAKE A WARRANTY CLAIM

Customer must give AEVCO or an authorized AEVCO dealer notice of any claim within a reasonable period of time, not to exceed fifteen days. AEVCO will not repair any condition or replace any part if a claim is not made in a timely manner. Customer must present the vehicle and defective part to an authorized AEVCO dealer. Prior to the beginning of repair or replacement of defective parts a repair/work order must be signed by AEVCO and the AEVCO Warranty Registration Card and/or proof of purchase must be presented to the dealer. All parts replaced under this warranty become the property of AEVCO.

#### 6. DISCLAIMER

THIS WARRANTY IS EXCLUSIVE. AEVCO MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHICH EXCEED THE OBLIGATIONS OR TIME LIMITS STATED IN THIS WARRANTY ARE HEREBY DISCLAIMED BY AEVCO AND EXCLUDED FROM THIS WARRANTY. THE PURCHASER AND AEVCO EXPRESSLY AGREE THAT THE REMEDY OF REPAIR OR REPLACEMENT OF THE DEFECTIVE VEHICLE OR COMPONENT THEREOF IS THE EXCLUSIVE AND SOLE REMEDY OF THE PURCHASER. AEVCO MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND, AND NO REPRESENTATIVE, EMPLOYEE, OR DEALER OF AEVCO HAS THE AUTHORITY TO MAKE OR IMPLY ANY REPRESENTATION, PROMISE, OR AGREEMENT WHICH IN ANY WAY VARIES THE TERMS OF THIS WARRANTY. AEVCO RESERVES THE RIGHT TO MODIFY THIS WARRANTY AT ANY TIME, BEING UNDERSTOOD THAT SUCH MODIFICATION WILL NOT ALTER WARRANTY CONDITIONS APPLICABLE TO THE NEV SOLD WHILE THIS WARRANTY IS IN EFFECT. THIS WARRANTY IS TRANSFERABLE FOR A FEE, CONTACT CUSTOMER SERVICE FOR MORE INFORMATION.



## 7. SOLE REMEDY

AEVCO'S ONLY LIABILITY UNDER THIS WARRANTY, OR IN ANY ACTION WHETHER BASED UPON WARRANTY, CONTRACT, NEGLIGENCE, STRICT PRODUCT LIABILITY OR OTHERWISE, IS LIMITED TO THE REPAIR OR REPLACEMENT, AT AEVCO'S OPTION, OF A VEHICLE OR COMPONENT THEREOF THAT AEVCO DEEMS TO BE DEFECTIVE. REPLACEMENT SHALL MEAN FURNISHING, DURING THE APPLICABLE WARRANTY PERIOD, A NEW VEHICLE OR FACTORY RECONDITIONED VEHICLE OR COMPONENT THEREOF WHICH IS IDENTICAL OR REASONABLY EQUIVALENT TO THE WARRANTED PRODUCT OR COMPONENT AT NO COST TO THE PURCHASER, EXCEPT AS SET FORTH HEREIN. REPAIR SHALL MEAN REMEDYING A DEFECT IN THE VEHICLE OR COMPONENT THEREOF AT NO COST TO THE PURCHASER DURING THE APPLICABLE WARRANTY PERIOD EXCEPT AS SET FORTH HEREIN. IF AEVCO ELECTS TO REPAIR THE VEHICLE, IT MAY PROVIDE FACTORY RECONDITIONED PARTS OR COMPONENTS. ALL PARTS AND COMPONENTS REPLACED UNDER WARRANTY SHALL BECOME THE PROPERTY OF AEVCO.

## 8. NO CONSEQUENTIAL DAMAGES

IN NO EVENT SHALL AEVCO BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS RELATED TO PROPERTY OTHER THAN THE VEHICLE, LOSS OF USE, LOSS OF TIME, INCONVENIENCE, OR ANY OTHER ECONOMIC LOSS.

Some states allow neither limitation on the duration of an implied warranty nor exclusions or limitation of incidental or consequential damages. Therefore, the above limitations or exclusions may not apply to you.

## 9. CUSTOMER ASSISTANCE

In the event of a controversy or a dispute arising in connection with this AEVCO Warranty, AEVCO suggests that you try to resolve the issue at the dealership level. We recommend discussing the issue with your authorized dealer's service manager or owner. If further assistance is required, please submit your complaint in writing to:

American Electric Vehicle Company, Inc.  
Customer Service Department  
30779 Oak Creek Dr.  
Wixom, Mi. 48393



## 10. TRANSFERABLE WARRANTY

AEVCO's (one) year warranty, only, may be transferred for a \$200 fee under the following conditions:

- \* Warranty in its entirety will not exceed twelve months from the original owners date of delivery, or the date the vehicle was first put into service, which ever is earlier
- Any warranty on Batteries and Tires, if any, is void upon transfer.
- The 90 day warranty is non-transferable

## 11. WHEN WARRANTY BEGINS (date of delivery)

The Basic Limited Warranty begins on either of the following dates, whichever is earlier:

- The date you take delivery of the vehicle; or
- The date when the vehicle was first put into service —  
for example, as a dealer “demo” or as a AEVCO company vehicle.

## 12. REGISTRATION AND OPERATION REQUIREMENTS

The Limited Warranty covers your vehicle only if:

- it was built for sale in the U.S.;
- it's registered in the U.S.;
- it's driven mainly in the U.S.
- it's operated and maintained in the manner described in your Owner's Manual.

If your vehicle leaves the United States (We include U.S. Possessions and Territories as Part of the United States for Warranty Purposes):

**EXCEPT WHERE SPECIFICALLY REQUIRED BY LAW, THERE IS NO WARRANTY COVERAGE ON THIS VEHICLE IF IT IS SOLD IN OR REGISTERED IN COUNTRIES OTHER THAN THE UNITED STATES.**

This policy does not apply to vehicles that have received prior written authorization for export from AEVCO. AEVCO can grant or deny their approval in their sole and unfettered discretion. Dealers may not give authorization for export. You should consult an authorized dealer to determine this vehicle's warranty coverage if you have any questions.



### 13. MAINTENANCE COSTS NOT COVERED

Your warranty does not cover the costs of repairing damage caused by poor or improper maintenance. Nor does it cover damage caused by the use of contaminated fluids, or by the use of fuels, oils, lubricants, cleaners or fluids other than those recommended in your Owner's Manual. This warranty does not cover the costs of your vehicle's normal or scheduled maintenance — the parts and services that all vehicles routinely need. Some of these parts and services, which your warranty does not cover, includes but is not limited to:

- lubrication
- replacing coolant, bulbs, or fuses (unless those costs result from a covered repair);
- cleaning and polishing; and
- replacing worn wiper blades, worn brake pads and linings

### 14. INCIDENTAL AND CONSEQUENTIAL DAMAGES NOT COVERED

Your warranties don't cover any incidental or consequential damages connected with your vehicle's failure, either while under warranty or afterward.

Examples of such damages include but are not limited to:

- lost time;
- inconvenience;
- the loss of the use of your vehicle;
- the cost of rental vehicles, gasoline, telephone, travel, or lodging;
- the loss of personal or commercial property; and
- the loss of revenue.

Some states don't allow incidental or consequential damages to be excluded or limited, so this exclusion may not apply to you.

### 15. TOTAL LOSS, SALVAGE, JUNK OR SCRAP VEHICLES NOT COVERED

A vehicle has no warranty coverage of any kind if:

- the vehicle is declared to be a total loss by an insurance company;
- the vehicle is rebuilt after being declared to be a total loss by an insurance company; or
- the vehicle is issued a certificate of title indicating that it is designated as "salvage," "junk," "rebuilt," "scrap," or some similar word. AEVCO will deny warranty coverage without notice if it learns that a vehicle is ineligible for coverage for any of these reasons.



## 16. EXCHANGED PARTS MAY BE USED IN WARRANTY REPAIRS

In the interest of customer satisfaction, AEVCO may offer exchange service on some vehicle parts. This service is intended to reduce the amount of time your vehicle is not available for your use because of repairs. Parts used in exchange service may be new, remanufactured, reconditioned, or repaired, depending on the part involved. All exchange parts that might be used meet AEVCO standards, and have the same warranties as new parts.

Examples of the kinds of parts that might be serviced in this way include but are not limited to:

- engine assemblies;
- transmission assemblies;
- instrument cluster assemblies;
- radios, tape and CD players;
- speedometers;
- powertrain control modules; and batteries and wiring harnesses

## 17. PRE-DELIVERY SERVICE

A defect in or damage to the mechanical, electrical, sheet-metal, paint, trim, and other components of your vehicle may have occurred at the factory or while it was being shipped to the dealer. Such a defect or damage is usually detected and corrected at the factory. In addition, dealers must inspect each vehicle before delivery. They repair any defects or damage detected before the vehicle is delivered to you.

## 18. PRODUCTION CHANGES

AEVCO Corporation, AEVCO and its dealers reserve the right to make changes in vehicles built or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built or sold.

## 19. WARRANTY SERVICE

A. In the United States (We Include U.S. Possessions and Territories as Part of the United States for Warranty Purposes):

Warranty service must be done by an authorized AEVCO dealer. We strongly recommend that you take your vehicle to your Selling Dealer. They know you and your vehicle best, and are most concerned that you get prompt and high quality service. If you move within the United States, warranty service may be requested from any authorized AEVCO dealer.

B. In Canada and Mexico:

If you are traveling temporarily (14 days) in Canada or Mexico, and your vehicle remains registered in the United States, your AEVCO warranty still applies. Service may be requested at any authorized AEVCO dealership.

C. In a Foreign Country Outside of North America:

If you are traveling temporarily (14 days) outside of North America, with prior written approval from AEVCO and your vehicle remains registered in the United States:

- You should take your vehicle to an authorized AEVCO dealer. They should give you the same warranty service you receive in the United States.



- If the authorized dealership charges you for repairs which you feel should be covered under your warranty, please get a detailed receipt for the work done. Make sure that this receipt lists all warranty repairs and parts that were involved. (This receipt will be similar to the one used by the dealer who normally services your vehicle.)
- When your vehicle returns to the United States, contact the AEVCO Customer Assistance Center (section 9) for reimbursement consideration. You will normally need to provide a copy of the receipt, your vehicle registration and any other relevant documents.
- Reimbursement will not be considered if the vehicle does not return to the United States within 14 days of leaving the United States.

D. If You Move:

If you move to another country, be sure to contact the AEVCO Customer Assistance Center (section 9) and the customs department of the destination country before you move. Vehicle importation rules vary considerably from country to country. You may be required to present documentation of your prior written approval by in order to continue your warranty coverage. You may also be required to obtain documentation from AEVCO in order to register your vehicle in your new country.

E. Notice:

If your vehicles is registered outside of the United States, and you have not followed the procedure set out above, your vehicle will no longer be eligible for warranty coverage of any kind.

## 20. EMERGENCY WARRANTY REPAIRS

If you have an emergency and a warranty repair would otherwise be authorized and has to be made by someone other than an authorized AEVCO dealer, you must follow this procedure to be eligible for reimbursed for the repair:

- Please get a detailed receipt for the work done. Make sure that this receipt lists all warranty repairs and parts that were involved. (This receipt will be similar to the one used by the dealer who normally services your vehicle);
- Obtain and retain for AEVCO's inspection any part deemed defective;
- Customer must give AEVCO or authorized AEVCO dealer notice of any Emergency Warranty Claim immediately (preferably prior to any repairs being made) or as soon as possible, not to exceed three days. AEVCO will not pay to repair any condition or replace any part if a claim is not made in a timely manner as set forth herein;
- Customer must present the vehicle or defective part to an authorized AEVCO dealer as soon as possible;
- The AEVCO Warranty Registration Card and/or proof of purchase must be presented to the authorized AEVCO dealer; and
- All these requirements must be strictly complied with prior to any claim for reimbursement of an Emergency Warranty Claim will be considered by AEVCO.



## 21. HOW TO DEAL WITH WARRANTY PROBLEMS

### Steps to Take

#### A. In General

Normally, warranty problems can be resolved by your dealer's sales or service departments. That's why you should always talk to your dealer's service manager or sales manager first. But if you're not satisfied with your dealer's response to your problem, AEVCO recommends that you do the following:

Step 1: Discuss your problem with the owner or general manager of the dealership.

Step 2: If your dealership still can't resolve the problem, contact the AEVCO Customer Center.

#### B. What AEVCO Corporation Will Do

Once you have followed the two steps described in 22(A), an AEVCO representative at AEVCO headquarters will review your situation. If it's something that AEVCO can help you with, AEVCO will provide your dealer with all the information and assistance necessary to resolve the problem. Even if AEVCO can't help you, AEVCO will acknowledge your contact and explain AEVCO's position.

#### C. Notice Under State Lemon Laws

Some states have laws allowing you to get a replacement vehicle or a refund of the vehicle's purchase price under certain circumstances. These laws vary from state to state. If your state law allows, AEVCO requires that you first notify us in writing of any service difficulty that you may have experienced so that we can have a chance to make any needed repairs before you are eligible for remedies provided by these laws. In all other states, we ask that you give us written notice of any service difficulty. Send your written notice to the AEVCO Customer Center at the address in 9.

## 22. HELPFUL ADDRESSES AND TELEPHONE NUMBERS

Here are the addresses and telephone numbers of AEVCO LLC customer-service centers that can help you wherever you happen to be. Contact the one that covers your area:

In the United States:

American Electric Vehicle Company, Inc.  
Customer Service Department  
30779 Oak Creek Dr.  
Wixom, Mi. 48393

Phone: (800)-704-8950

To contact AEVCO by email,  
simply access the following websites:

[www.getkurrent.com](http://www.getkurrent.com)

(click on the "Contact Us" button)



## 23. MAINTENANCE

### General Information

It's your responsibility to properly maintain and operate your new vehicle. Closely follow the instructions contained in the General and Scheduled Maintenance Service guidelines in your Owner's Manual. Regular, scheduled maintenance is essential to trouble-free operation. If there is a dispute between you and AEVCO Motors Company LLC ("AEVCO") concerning your maintenance of your vehicle, AEVCO will require you to provide proof that your vehicle was properly maintained. For your convenience, AEVCO has prepared a Maintenance Log book which is included in your Owner's Literature Package. You should use this Maintenance Log book to keep track of scheduled maintenance, either by routinely having the repairs entered in your Maintenance Log book, or by keeping receipts or other documentation of work you've had done on your vehicle in your Maintenance Log book.

### Where to Go For Maintenance

AEVCO recommends that you return to the dealer from whom you bought your vehicle for all maintenance service both during and after the warranty periods. Although you can get warranty service from any dealer who sells your particular make, returning to your selling dealer will help ensure that all your service needs are met and that you're completely satisfied. The dealership technicians are specifically trained to proficiently perform maintenance and repair procedures on your AEVCO Corporation vehicle. Authorized AEVCO dealers will help ensure that all your service needs are met and that you're completely satisfied. AEVCO strongly recommends you use genuine AEVCO parts to maintain your vehicle, (it is required during your warranty period).

## 23. GOVERNING LAW AND OTHER TERMS

All of the warranties herein are made under Michigan law, and Michigan law will be used to interpret them. Punitive, exemplary or multiple damages may not be recovered unless applicable state or local law prohibits their disclaimer. No person, including AEVCO employees or dealers may modify or waive any part of these warranties.